

FRANCE-SHELTON FOOT HEALTH CENTRE

Preparing for YOUR FIRST VISIT

When you reach the first floor, you will notice a sign that indicates which floor the practitioner you are scheduled to see is working. Then, as you approach the entrance to either floor, there is a security system requiring you to press an intercom button and wait for the receptionist to respond. Simply give her your name and appointment time; she will then release the electronic door latch allowing for your entrance. Upon entering either floor, you will find the reception room to your right.

Practice Brochure

Our practice brochure entitled Put Your Feet In Good Hands will familiarise you with our background, mission and philosophy of practice. By reading this, you will have a better understanding of who we are, how we operate and what you can expect each time you visit our practice.

Health Questionnaire

Please take the time to complete the health questionnaire that is mailed to you (or provided upon your arrival). It is important that we know about all aspects of your health as this may affect your legs and feet...and may be important when deciding the best form of treatment for you. When listing the medications that you take, please also include any vitamin supplements or herbal remedies you may be taking.

Commonly Worn Shoes

Quite often, the podiatrist or chiropodist can gain important information about your foot problem by assessing the wear patterns on your shoes. Therefore, please bring two or three pairs of the shoes you wear most commonly. If you are coming in for an injury or problem related to sport, make sure you include the shoes used during participation in that sport.

Nail Varnish

During your initial visit, we will be assessing various aspects of your foot circulation, skin and nails. Since nail varnish disguises the condition of your nails and the skin beneath the nails, we ask that you remove it before each visit.

About Your Foot/Ankle Problem

Be prepared to answer questions about your foot/ankle problem. These may include such items as When did this first occur? Did the discomfort start suddenly or develop gradually? Is the pain sharp or dull? What aggravates the pain? What relieves the pain?

Insurance Coverage

All insurance coverage is a contract between you and your insurance company. We'll gladly provide you with the necessary receipts allowing you to claim reimbursement for fees paid at the time of service. A charge will be made for the preparation of any special reports or claim forms required by your insurance carrier.

Cancellations

In the event that you need to cancel your appointment, please give us a minimum of 24 hours notice to avoid cancellation charge.

Make an appointment to get the treatment you need - Call 0121 384 3244

Your foot comfort is our business...our only business!

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